

Garden Center Sales Associate

Do you love working outdoors and have a passion for plants? Do you love helping people achieve their vision? Then we have the job for you!

Successful candidates must possess (at minimum) a basic working knowledge of annuals and perennials. Knowledge of shrubs and/or houseplants is a bonus. Applicants must be able to lift a minimum of 30-40 pounds unassisted, and must be willing to work in all weather conditions. Knowledge of Spanish a plus.

Applicants must have excellent communication skills, and be willing to go above and beyond for our customers.

Position is Part-time to start with potential to become Full-time. Ability to work weekends *a must*.

Key Responsibilities:

- Welcome customers and demonstrate exceptional customer service by engaging in active listening while assisting customers in finding solutions to their needs.
- Exceed customer expectations at all levels, interacting in a positive and professional manner.
- Stock and display fresh plant material in sales areas from greenhouses and growing areas
- Help maintain a sales-ready appearance for all plants and displays.
- Work and communicate cooperatively with coworkers and customers.
- Utilize P.O.S. system to check-out customers.
- Keep plants in good condition by monitoring plant health, deadheading, watering, and alerting management to any issues.
- Demonstrate a willingness to learn, and be trained in the garden center industry.
- Consistently maintain attendance and adhere to a work schedule, including weekends and Holidays.
- Maintain a professional and presentable appearance. (This is a physical and occasionally dirty job, and you should dress accordingly. You will be customer facing and need to be appropriately presentable in accordance with company dress code.)

Qualifications:

- Minimum one year customer service experience in a retail setting.
- Ability to effectively communicate, both verbally and in writing, in English.
- Experience with basic POS systems, and cash register operation.
- Strong attention to detail a must!
- Strong interest in or experience with gardening or horticulture
- Excellent customer-service skills and a strong sense of responsibility
- Ability to lift and move up to 30-40 pounds frequently.
- Friendly, outgoing, and hardworking
- Must be able to pass a background check and drug test
- Physically able to work 8-9 hours a day on your feet; standing, walking, carrying, pushing, and pulling as well as kneeling, stooping, bending, climbing ladders.

Part-Time Nursery Yard Help

Summer, After school and Weekends

- Assist customers with bagged goods, firewood and other items
- Move plant materials as necessary
- Water plants
- Weeding and other property maintenance tasks
- Assist with unloading delivery trucks and pallets
- Able to lift 40+ lbs
- Enjoy being outside in ALL types of weather
- Must be a motivated, reliable self-starter